

*Helping our clients to achieve*

## **Press Release**

### **Title: Mayor visits Phillips**

Date: January 2010

by **Howard Gardener, senior partner specialising in family law**

Direct line 01256 854632 email [hgardener@phillips-law.co.uk](mailto:hgardener@phillips-law.co.uk)

On a wet Monday, the week before Christmas, the Phillips team was treated to an impromptu visit from the Worshipful the Mayor of Basingstoke and Deane, Cllr Brian Gurden. The partners were delighted to show Brian what goes on behind the scenes and give him an idea of just how a law firm operates. The old cliché image of large piles of dusty, be-ribboned files is long gone and modern practices like Phillips have adapted to meet changing client needs and are switched on with electronic case management systems, speeding up matters for clients. The 'paperless society' that was heralded years ago has not quite become a reality, however, as legal documents still have to be signed and some originals must be kept for years. The Mayor was introduced to the partners and given a whistle-stop tour of the different teams who help clients with their business or personal legal needs.

Howard Gardener, senior partner at Phillips, said: 'It was a pleasure to have the Mayor drop in for coffee, meet us all and see for himself that the client experience of visiting a law firm is not the daunting experience it used to be.'

The Mayor said: 'I'm always pleased to meet the key players who support the business and wider communities in our borough and the Phillips' team gave me a very warm welcome. I can clearly see why residents with legal problems need companies like Phillips to help give advice and sensible solutions that they can understand, making their lives easier not harder.'

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ENDS



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### **Note to editor:**

**Phillips** is a leading law firm in Basingstoke, with around 45 members of staff. We offer a comprehensive range of services to business and private clients, locally and nationwide. We specialise in helping clients achieve what they want.

Wills, probates and elderly client matters  
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For more information, contact:

Pam Whittle, marketing manager, Phillips Solicitors, Town Gate, 38 London Road, Basingstoke, Hants RG21 7NY.  
[www.phillips-law.co.uk](http://www.phillips-law.co.uk) t. 01256 854642, f. 01256 364333 e. [pwhittle@phillips-law.co.uk](mailto:pwhittle@phillips-law.co.uk)